

Behavior Treatment Advisory Committee Annual Data Analysis Report FY 2023-2024



Fareeha Nadeem, MA, LLP. Clinical Specialist, Quality Improvement.



Behavior Treatment Advisory Committee

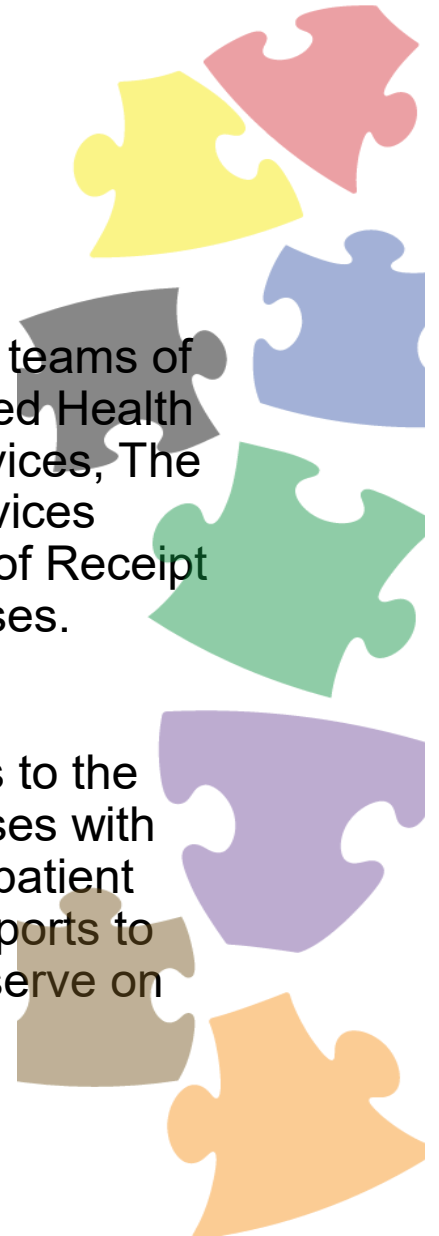
- ***Background***

- The Behavior Treatment Advisory Committee (BTAC) was started in June 2017.
- The Committee comprises DWIHN Provider Network representatives, DWIHN staff, including Psychologists and Psychiatrists, the Office of Recipient Rights, and members.
- The Committee reviews the implementation of Behavior Treatment Plan Review Committees (BTPRC) procedures and evaluates each committee's overall effectiveness and corrective action as necessary
- The Committee reviews system-wide trends, behavior plan approvals, disapprovals, and terminations.
- DWIHN submits quarterly data analysis reports to MDHHS on systemwide BTPRC trends.



TECHNICAL ASSISTANCE TO DWIHN NETWORK

- During FY 2023-2024, DWIHN BTAC staff provided technical assistance to the clinical teams of ACCESS Community Services, Community Living Services, Inc., Central City Integrated Health Network, Chitter Chatter Autism Services, Children's Center, Inc., Geshar Human Services, The Guidance Center, Lincoln Behavioral Services, ProCare Unlimited, Neighborhood Services Organization, Hegira Downriver, PsyGenics, Inc., Wayne Center, and DWIHN Office of Receipt Rights and Residential Department on the Technical Requirements of BTPRC Processes.
- The network providers present their complex cases with serious challenging behaviors to the BTAC. During FY2023-2024, the network providers presented fifteen (15) complex cases with severe behavior challenges to the BTAC. The BTPRC requirements remain in the Outpatient and Residential contract for FY 2023-2024. DWIHN submits quarterly data analysis reports to MDHHS on systemwide BTPRC trends. DWIHN BTAC staff has been reappointed to serve on the MDHHS Behavior Treatment Advisory Group for a fifth consecutive year.



ACCOMPLISHMENTS

DWIHN is in full compliance with PIHP Administrative Processes of Behavior Treatment Review (B.1) for the fifth consecutive year based on MDHHS Habilitation Supports Waiver 1915(c) Review findings.

During the Habilitation Supports Waiver 1915(c) Review in April 2024, the MDHHS made a special commendation on DWIHN's BTAC quarterly reports and the graphic illustrations of the behavior treatment data:

“The graphic representation of BTC data supported the understanding of (the) data.”

BTPRC DATA

- Network BTPRCs collect, review, and report to DWIHN quarterly, where intrusive and restrictive techniques have been approved for use with individuals and where physical management or 911 calls to law enforcement have been used in an emergency behavioral situation.
- The BTPRC data provides DWIHN an oversight through quarterly analysis to address any trends and/or opportunities for quality improvement.
- DWIHN conducts randomly selected clinical chart reviews for those with recommended restrictive and/or intrusive interventions, in addition to the annual review of BTPRC policy and procedures.
- Network BTPRCs collect data and provide trends from previous quarters, the need for training, and interventions done to minimize the use of restrictions.

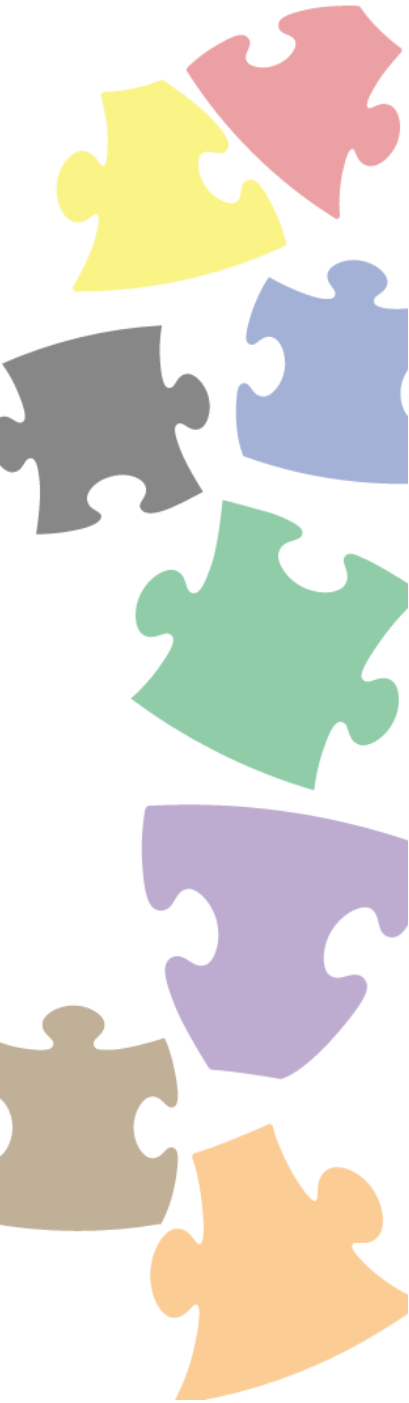
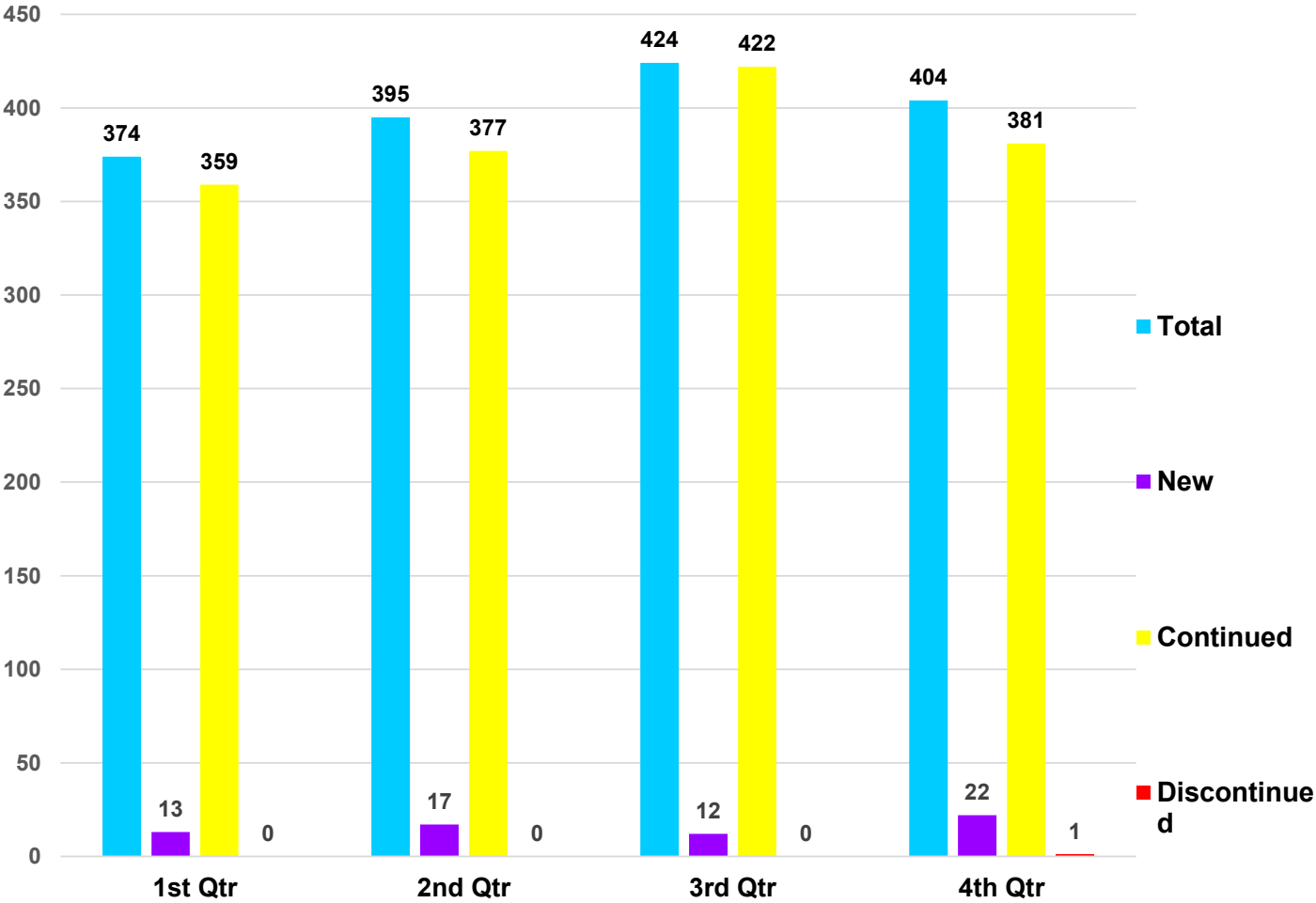
DATA COLLECTION

The following BTPRC submitted the data included in this report:

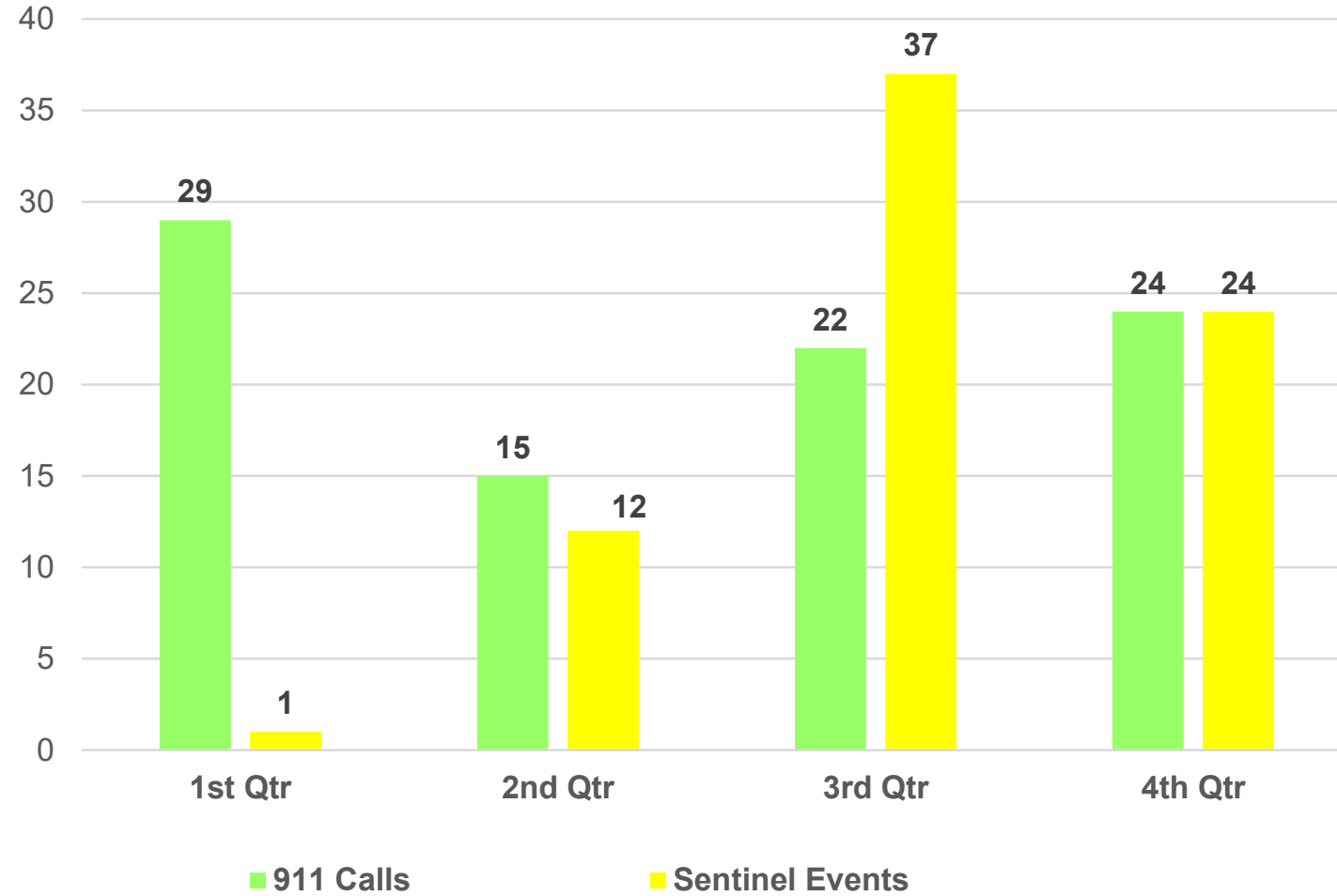
- Community Living Services, Inc.
- Development Center, Inc.
- Hegira Downriver
- The Children's Center.
- The Guidance Center.
- Team Wellness Center.
- Neighborhood Service Organization
- Easterseals-MORC, Inc.
- PsyGenics, Inc.
- Wayne Center.



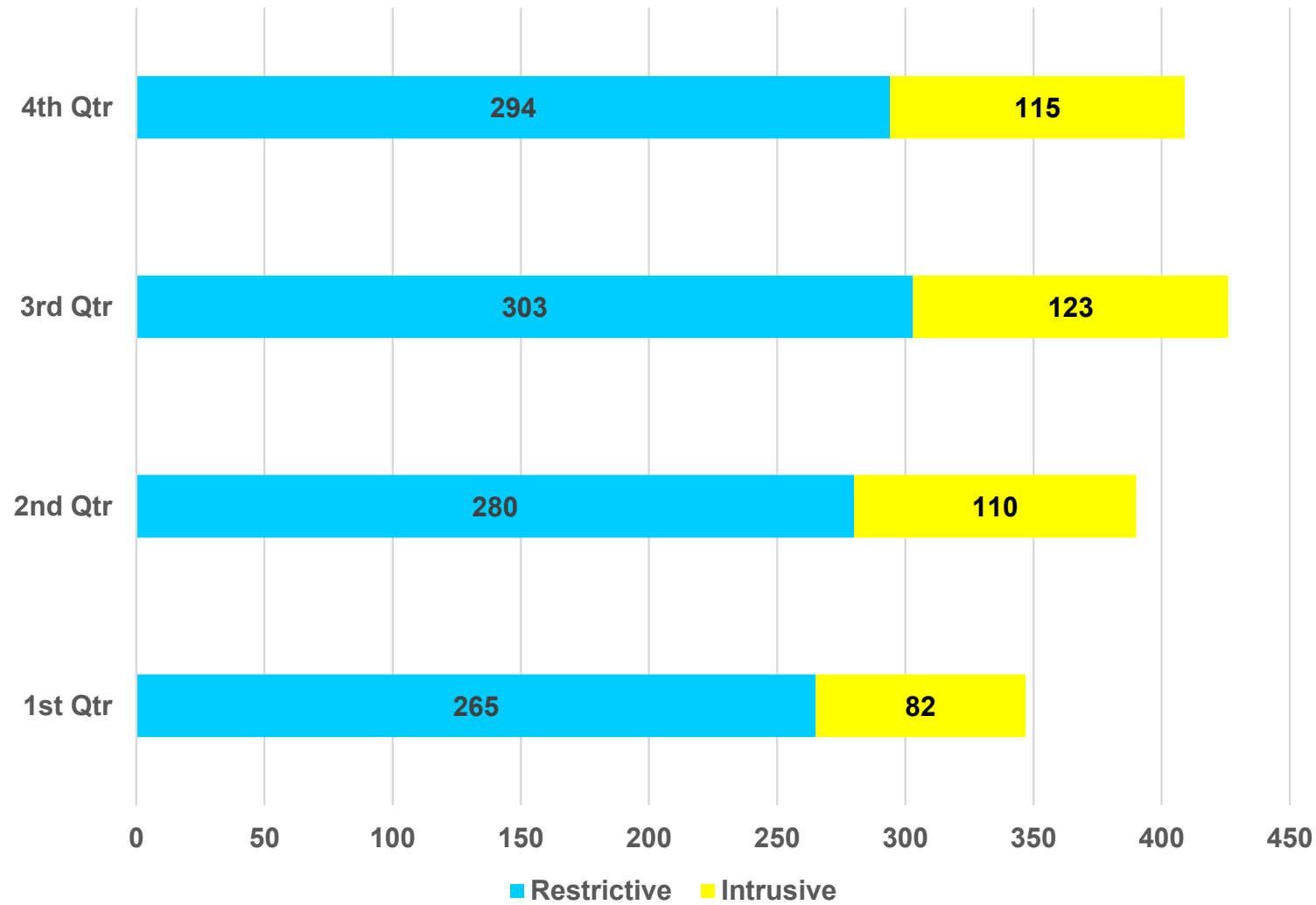
TOTAL BEHAVIOR TREATMENT PLAN SUBMITTED



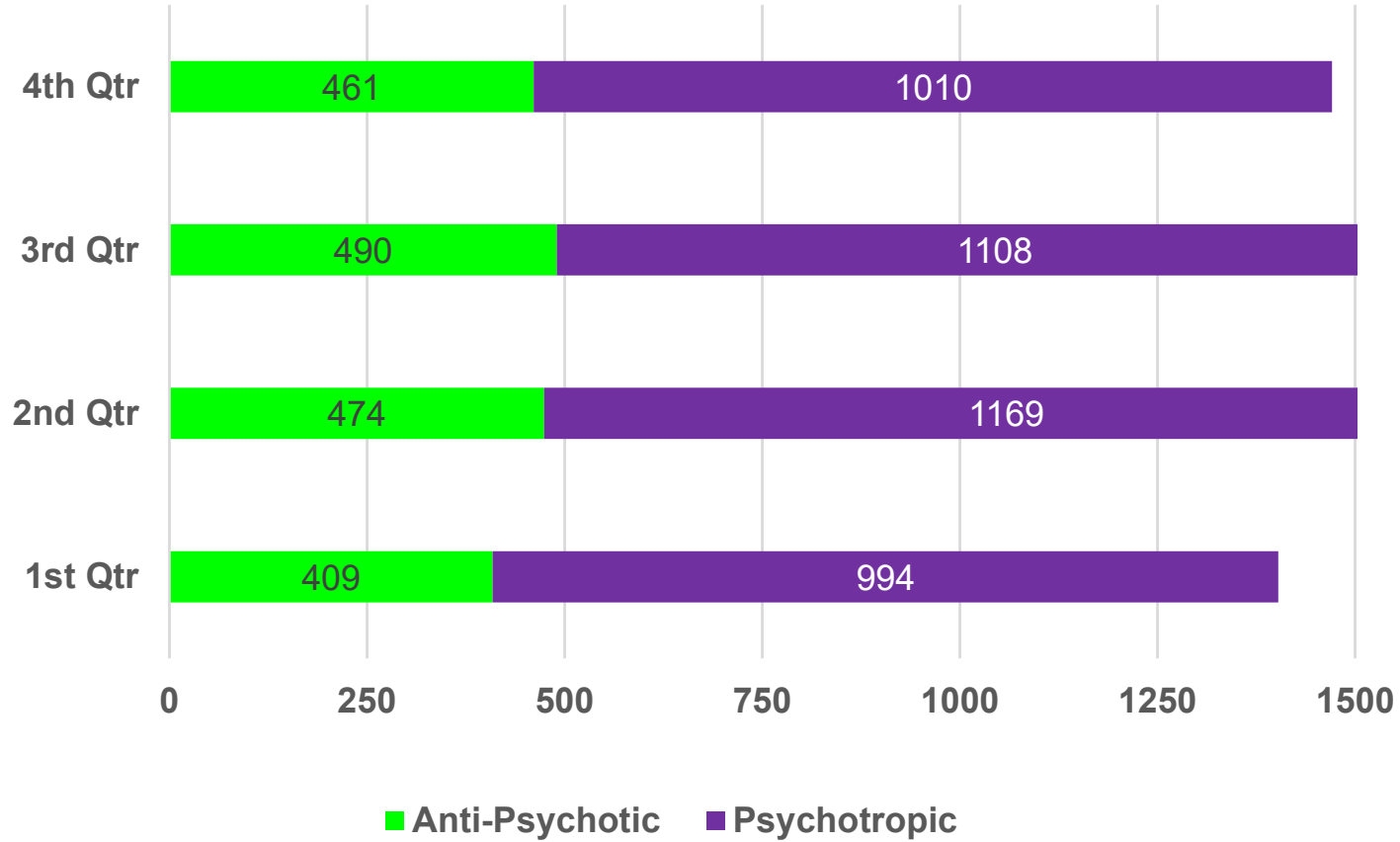
911 CALLS/SENTINEL EVENTS



RESTRICTIVE and INTRUSIVE INTERVENTIONS



REPORTED MEDICATIONS



TRENDS AND PATTERNS

- The required data of Behavior Treatment beneficiaries, including 911 Calls, Deaths, Emergency Treatment, and Use of Physical Management, is still under-reported. DWIHN continues to work with network providers to address this issue.
- The network BTPRCs have an electronic health record system that is not patched with the DWIHN PCE system (MHWIN), and that is one of the barriers to improving the under-reporting of 911 calls and other reportable categories of the events.
- Reporting under the wrong category is one of the barriers. The Behavior Treatment category is live in the Sentinel Events Reporting module in MHWIN to improve the systemic under-reporting of Behavior Treatment beneficiaries' required data.
- In-service on behavior treatment plans by the staff not qualified. The shortage of clinical staff with MDHHS-required credentials for BTPRC review continues to be challenging.



RECOMMENDATIONS

- ⇒ Continuation of Case Validation Reviews of randomly selected cases as a step towards continuous quality improvement at the PIHP level.
- ⇒ To improve the under-reporting of Behavior Treatment beneficiaries' required data, including 911 Calls, Deaths, Emergency Treatment, and Use of Physical Management.
- ⇒ Network BTPRC electronic data should be patched into the PIHP PCE system to help under-report Sentinel Events of members on BTPs.
- ⇒ Conduct training for network providers on the Technical Requirements of Behavior Treatment Plans.

